

Contract summary

This contract indicates the main elements of this offer of service, as required by EU law (1). It helps to compare offers of services. Complete information about the service is provided in other documents.

Services and equipment**For your holidays: Prepaid Tariff 5 Holidays Pass****Unlimited GB**

The first 30GB at full 4G+ speed, then the speed drops to 2 Mbps.

The gigabytes that you do not use over the 5 days cannot be accumulated.

50 min. of national and international calls

Minutes plan valid for 5 days for calling from Spain to 54 countries in Europe and the rest of the world.

Free calls from Spain between Holidays customers.

Roaming

Use your minutes and up to 16GB when Roaming in the European Union, Gibraltar, Iceland, Liechtenstein and Norway.

Internet service speeds and solutions in case of problems

Speed (Mbps)	Upload	Download	It may vary depending on: coverage in the area where the user is located, the hardware and software elements used during connection and the current network load. If you have any incident, you can contact us free of charge at the customer service telephone numbers listed above, and if we are unable to give you a satisfactory response within one month, you can contact the corresponding Autonomous Consumer Arbitration Board or the Secretary of State for Telecommunications.
4G+	150	350	
4G	75	150	
3G+	5.7	42	

Price

Summary of products	Fee every 5 days
Holidays Pass 5	€15.00

To use the tariff, you have to activate after the initial balance charge. Every 5 days, your megabytes and minutes are renewed, as long as you have enough balance. For information purposes, the equivalent monthly fee (30 days) would be €90.

Every time you renew the fee of your tariff, you will enjoy the following: 50 minutes for talking from Spain with mobiles and landlines from 43 countries and landlines from:11 countries. Check the destinations included in www.orange.es or in www.simmundo.es. Maximum of 150 different destinations per month.

If the 50 minutes are used up or if the 5 days have elapsed and you do not renew the benefits of your tariff: National calls for €25 cents/min. + 32 cents € of establishment calls and international calls originating from Spain from €1 cent/min. + 32 cents € of establishment, of call (VAT included).

Premium rate services (80x, 90x, Premium SMS/MMS) and international tariffs are excluded. Once the roaming GB included in your tariff has been exceeded, the maximum regulated price will be applied, which is €0.0018/MB.

Duration, renewal and termination

Prepaid Cards will be valid for 6 months from the moment the first call or connection is made, the last balance recharge is made, or from the last balance consumption. Once this period has expired, calls may be received for a period of one additional month before we deactivate the SIM. During that month, to avoid deactivation of the SIM, which entails the loss of the assigned telephone number, it is necessary to make at least one recharge.

Measures for disabled users

If you are a person with a disability, you can contact us at the customer service telephone numbers above or by email at clientes.particulares@orange.es and we will be able to provide you with more personalised service and attend to all your needs. Further information at <http://somosresponsables.orange.es/catalogo-accesible/>

Other relevant information

You can access the [General Terms and Conditions](#) of the Orange Service and [request cancellation](#) at www.orange.es. This Contract Summary has been prepared for the contracting of this offer between 12/01/23 and 03/31/24.

*The indicated prices include VAT. In mainland Spain, 21% VAT; in Ceuta, 10% IPSI; in Melilla, 8% IPSI; and in the Canary Islands, 7% IGIC. 1) Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council, of 11 December 2018, establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).