

## Contract summary

This contract indicates the main elements of this offer of service, as required by EU law (1). It helps to compare offers of services. Complete information about the service is provided in other documents.

### Services and equipment

For your holidays: **Prepaid Tariff 15 Holidays Pass**

#### Unlimited GB



The first 60 GB at full 4G+ speed, then it drops to 2 Mbps.

The gigabytes that you do not use over the 15 days cannot be accumulated.

#### 100 min. of national and international calls



Minutes plan valid for 15 days for calling from Spain to 54 countries in Europe and the rest of the world.

Free calls from Spain between Holidays customers.



#### Roaming

Use your minutes and up to 25 GB when Roaming in the European Union, Iceland, Liechtenstein and Norway.

### Internet service speeds and solutions in case of problems

Speed (Mbps)	Upload	Download
4G+	150	350
4G	75	150
3G+	5.7	42

It may vary depending on: coverage in the area where the user is located, the hardware and software elements used during connection and the current network load. If you have any incident, you can contact us free of charge at the customer service telephone numbers listed above, and if we are unable to give you a satisfactory response within one month, you can contact the corresponding Autonomous Consumer Arbitration Board or the Secretary of State for Telecommunications.

### Price

Summary of products	Fee every 15 days
Holidays Pass 15	€25.00

To use the tariff, you have to activate after the initial balance charge. Every 15 days, your megabytes and minutes are renewed, as long as you have enough balance. For information purposes, the equivalent monthly fee (30 days) would be €30.

Every time you renew the fee of your tariff, you will enjoy the following: 100 minutes for talking from Spain with mobiles and landlines in: Germany, Australia, Austria, Bangladesh, Belgium, Brazil, Bulgaria, Canada, Chile, China, Cyprus, Colombia, South Korea, Croatia, Denmark, Slovenia, United States, Estonia, Finland, France, Greece, French Guiana, Netherlands, Hong Kong, Hungary, Indonesia, Ireland, Iceland, Israel, Italy, Lithuania, Luxembourg, Malta, Mexico, Norway, Poland, Portugal, United Kingdom, Slovak Republic, Romania, Singapore and Sweden and landlines in: Andorra, Argentina, Costa Rica, Japan, Morocco, Dominican Republic, Russia, Switzerland, Turkey, Uruguay and Venezuela.

Maximum of 150 different destinations per month.

Premium rate services (80x, 90x, Premium SMS/MMS) and international tariffs are excluded.

If the 150 minutes are used up or if the 15 days have elapsed and you do not renew the benefits of your tariff: National calls for 25 euro cents/min. and international calls from Spain as from 1 euro cent/min. (VAT included).

Once the roaming GB included in your tariff has been exceeded, the maximum regulated price will be applied, which €0.0021/MB.

### Duration, renewal and termination

Prepaid Cards will be valid for a period of 6 months as from the time when the first call or connection is made or from when the last top-up is made, after which time calls may be received for an additional period of one month. To avoid deactivation of the SIM, which results in loss of the assigned telephone number, at least one top-up must be made within the 6-month period, plus 1 additional month.

### Measures for disabled users

If you are a person with a disability, you can contact us at the customer service telephone numbers above or by email at [clientes.particulares@orange.es](mailto:clientes.particulares@orange.es), and we will be able to provide you with more personalised service and attend to all your needs. Further information at <http://somosresponsables.orange.es/catalogo-accesible/>

### Other relevant information

You can access the [General terms and conditions](#) of the Orange Service and [request cancellation](#) at [www.orange.es](http://www.orange.es). This Contract Summary has been prepared for the contracting of this offer between 30/01/23 and 21/05/23.

\*The indicated prices include VAT. In mainland Spain, 21% VAT; in Ceuta, 10% IPSI; in Melilla, 8% IPSI; and in the Canary Islands, 7% IGIC. 1) Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council, of 11 December 2018, establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).